



Standards of Conduct

As a member of the **Airforwarders Association** I pledge my company to:

- Maintain the highest standards of business conduct.
- Actively promote and encourage the highest level of ethics within the air cargo industry.
- Recognize and discharge my responsibility to uphold all laws and regulations pertaining to the operation of my business.
- Strive for excellence in all aspects of the management of my business.
- Maintain a professional relationship with carriers and other vendors.
- Use only legal and ethical means in all business activities.
- Cooperate in every reasonable and proper way with other Association members and work with them in the advancement of the profession of forwarding.
- Use every opportunity to improve public understanding of the role of the forwarder in transportation.
- Provide education and training to my employees in order to improve the professionalism of my company and our industry.
- Work with the industry to maintain security in aviation and for the cargo entrusted to my care.